

WELCOME TO TRUSTDOC24

Book a video or telephone call with an experienced GP at a time to suit you



Video Consultations

8am - 10pm, excluding Christmas Day



Phone Consultations

Unlimited, 24/7, 365 days a year access



Message a Doctor

Send a simple healthcare query



Private Prescriptions

Delivered to your door or collect from the pharmacy



Open Referrals

If further investigation or treatment is necessary



Health Information

Browse medically validated health and wellness information



healix⁷
GROUP OF COMPANIES

HEALTH
HERO[®]

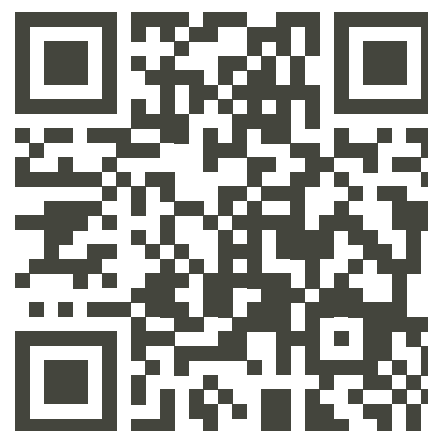
To book your
consultation, call:

0345 319 4129

You will be put through to a member of our 24/7 customer service team who will take down a few details and then book a consultation with a GP at a time that is convenient for you.

Or access the
WebApp by visiting:

Or by scanning this QR code



How do I save the WebApp?



iOS Device - In your mobile web browser click the icon (shown left) and select 'Add to Home Screen'



Android Device - In your browser click the icon (shown left) and select 'Add to Home Screen'



Laptop/Desktop - Click Bookmarks at the top of the browser window and select Add Bookmark

Possible Outcomes



Private Prescriptions

Should the doctor feel you would benefit from prescription medication during your consultation they will issue a private prescription. Our pharmacy partner will then contact you to arrange delivery to a nominated address.



Open Referrals

If the doctor believes your condition requires further investigation or treatment, they can issue you with an open referral letter. This will be emailed to you. You will need to seek claims authorisation prior to treatment.