Welcome to eMed®

User Guide

Your company has partnered with eMed to offer you immediate access to the full breadth of our comprehensive clinical services.

Empower your health with:

Prescription delivery

Have your prescription sent electronically to your chosen pharmacy for collection, or have your medication delivered to your door.

24/7, 365 virtual appointments

Talk to our GPs, physiotherapists, nurses, pharmacists and mental health practitioners from your device at any time.

Referrals in minutes

Our GPs, pharmacists and nurses can issue open referral letters which can be used in conjunction with private medical insurance providers.

Secure clinical records

Store all your records on the app, with the option to share with your NHS GP. View your consultation notes, prescriptions and referral information.

My Health

A digital self-care tool to give you deeper insights into your wellness. My Health also identifies potential health risks and offers guidance to improve your health.

Getting Started

1. Search for '**eMed**' in the App Store or Google Play. You can also sign up on a desktop via the eMed website.

2. Register using the name that matches the details held by your employer.*

Scan to download the eMed app & **get started today!**

Download on the **App Store**

Get it on **Google Play**

*This will ensure that your registration matches with eligibility details provided by your employer.

Using your membership code

There are two ways to enter your company membership code via the eMed App
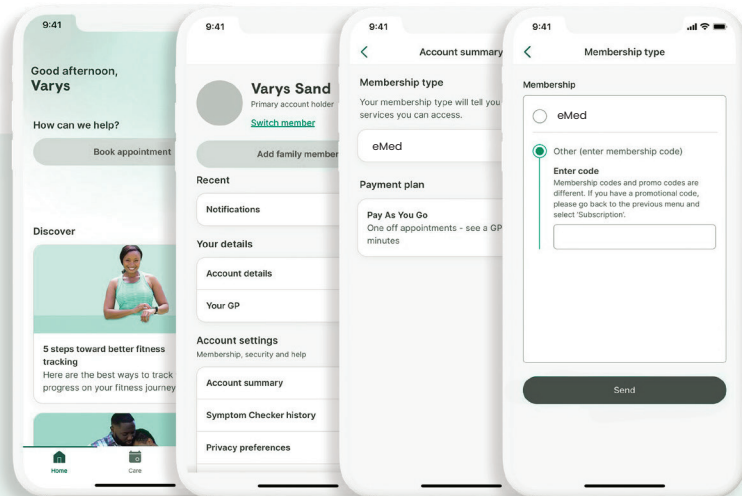
Enter your code when signing up:

Fill in the required details to set up your profile and, when eMed asks if you have a code, enter your membership code.

OR

Enter your code after you've signed up:

If you have already signed up with eMed, make sure the name you signed up with matches your company registered name (e.g. Thomas not Tom)*. Then open the eMed app and follow these steps:

1. Click the person icon at the top right of the home screen

2. Click membership information under account summary

3. View your current membership type

4. Add new membership code at the bottom

To check that your code has successfully been applied, repeat steps 1-2, and your membership plan should appear. If it doesn't please repeat steps 1-4. **If your code has been applied successfully, you won't be asked to pay for appointments.**

*****Make sure you register with your company registered name (eg. Thomas not Tom).** This will ensure that your registration matches with the eligibility details provided by your employer. If you have signed up with details that do not match your company registered details please contact eMed Support.

1   2   3   4

Adding family members

Adding an adult family member

① Family members aged 16 or over need to download the app themselves and sign up

② Set up a profile and follow steps 1-4 on page 4
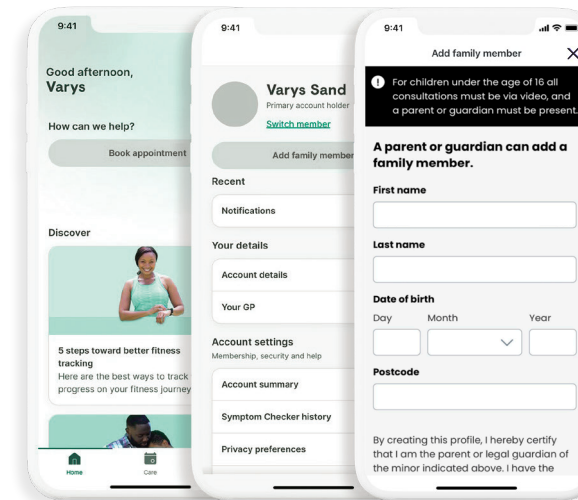
③ Enter the family membership code
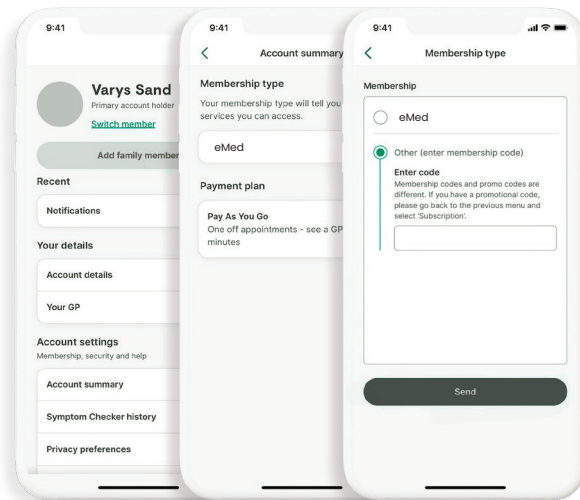
Adding a child family member

① To add someone under 16, click the profile button on the top right of the app home screen

② Select 'Add family member' and complete the required fields

③ Click 'Done'

① ② ③

① ② ③

eMed®

Empower your health

If you need any help setting up your account,
please get in touch with our Support Team.

Email: support@emed.com
Phone: +44(0) 330 303 8000

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